

Parker Piedmont Happy Neighbors
8/29/2019 7 p.m.
2607 Piedmont Ave

Summary Notes and Action Items

Action Items

- Contact Dylan Howser and Jeff Woods (contact below) if you've identified a senior house that is a GLA that houses a fraternity or sorority unofficially.
- Use 311 for reporting a nuisance to the city! It is necessary to track addresses and enforce ordinances.
- BreSlimick offered to lift up concerns about reporting to her police colleagues.
- Several neighbors expressed concern regarding students' safety and noted that many are distracted by their phones; servera recommended interventions, including increasing outreach about safety, emphasize the need to walk with peers, utilize Bear Walk and other safety services and be aware of their surroundings

Upcoming Dates of Interest

9/27 Call Football home game vs. Arizona State, Friday, 7:30 pm

10/2: Joint IFC Quarterly and Dwight Hillside Happy Neighbors meeting at Clark Kerr, 7 pm

10/19: Homecoming, Cal Football vs. Oregon State, time TBD

Summary Notes

I. Welcome, Introductions and Thank You

- More than 60 people packed the Tripier House, including long-time neighbors who have lived in the area for more than 30 years and student neighbors who are new to the neighborhood; as well as dozens of staff from the city and campus, and a robust representation from the Inter fraternity Council (most chapter presidents were present); and the Panhellenic Council.
- A hearty thanks was offered (several times) to the Tripier family for opening their home and providing refreshments again this year.
- Student leaders and representatives who canvassed ahead of this meeting were thanked for their efforts to engage new residents on community expectations and city policies and invite folks to this Happy Neighbors meeting. Neighbors particularly are grateful for the Quiet Hour signs that were hung throughout the neighborhood. Student representatives who canvassed included: health workers from University Health Services, IFC President Ray Hurst and VP of Risk Abel Edens; from the office of ASUC EAVP Varsha Sarveshwar, Local Affairs Director Somya Jain and several staff members, who were accompanied by Cal alum Angie Chen, representing Berkeley

Council member Rigel Robinson. The PHC has committed to hanging up signs and canvassing in the Dwight Hillside area soon. *Note: PHC reps hung signs in mid Sept.*

II. Updates and Reporting Process Reminders

- A. Move-In and Clark Kerr Summer Conference Preview, and follow up
 - Following a brief overview, a complaint and the response was discussed. Neighbors are encouraged to contact the front desk at Clark Kerr 510.642.6290 with concerns about noise from the Clark Kerr campus.

- B. City of Berkeley City Manager's Office Reminders
 - Bre Slimick, representing Neighborhood Services and the City Manager's office reminded attendees that the City is complaint-driven and encouraged everyone to call 311 for reporting nuisances because it is necessary to track addresses and enforce ordinances. Berkeley Fire/Fire Prevention Dori Tiu reminded people to call Fire Prevention team at 510.881.FIRE and pointed out that a COB ordinance requires relocation to rehouse residents that are removed due to code enforcement.
 - Residents of GLAs or neighbors can register a concern at 311 anonymously; and the safety of residents of GLAs will be the priority of code enforcement.
 - [See Click Fix](#) is an app everyone should download to report potholes, etc. to the City.
 - Attendees would like to have Berkeley Police Department attend future PP/HN meetings.
 - 311 can also be used to report illegal dumping; to order extra garbage service

- C. Golden Bear Orientation: Trainings, Impact on the Local Community
 - Evan Razor, New Student Services Associate Director reported out on the 3rd successful [Golden Bear Orientation](#), that provided all 9000+ new Cal students with education and experiences to help them understand what it means to be a student and part of the Berkeley community. All new students take an online alcohol education module and during GBO and afterwards participate in several trainings to learn about consent, safety, and what it means to be a good neighbor. And again this year, GBO partnered with the Telegraph Business Improvement District, brought thousands of students to dine in District restaurants, paying nearly \$100,000 to local restaurants and eateries.

- D. Fraternity and Senior Houses Reporting
 - Director, Fraternity & Sorority Advising and Leadership Development Jeff Woods and Dylan Howser, NIC VP for Campus Operations provided a reminder about the trainings CalGreeks leaders, including the IFC, go through each semester as well as reporting systems for nuisance issues: For concerns or complaints about fraternities/sororities or "senior houses" that appear to have fraternity/sorority members living in them, contact

Dylan Howser and Jeff Woods (contact info below). Reports to Dylan and Jeff can be escalated to the fraternity's or sorority's National Headquarters and/or UC Berkeley's Office of Student Conduct.

- But: call (510) 981-5900 or 911 with emergencies; call 311 to report a nuisance to the city.

E. Center for Student Conduct

- Erin Slater Erin Slater-Wu, Conduct Coordinator Center for Student Conduct provided an overview of the role of Student Conduct. You can learn more by visiting: <https://sa.berkeley.edu/conduct>; report conduct issue <https://sa.berkeley.edu/conduct/report> or email studentconduct@berkeley.edu.

The [Center for Student Conduct](#) (CSC) contributes to the holistic development of students by administering the Code of Student Conduct through equitable practices that promote education, foster a sense of accountability, and encourage community responsibility and mutual respect.

- When filing a report, please collect as much information as possible (<https://sa.berkeley.edu/conduct/report>)
- Due to privacy protections established by the provisions of the federal Family Educational Rights and Privacy Act (FERPA) of 1974, the CSC will not release any information regarding that student or incident. Limited information can be shared on an educational “need to know” basis, i.e. (discipline outcomes with the Office of the Registrar and/or the student’s college.
- Investigations and relevant responses can include: connecting the student to other resources on campus for further education or an administrative hearing.
- The voicemail for the Center for Student Conduct is: (510) 643-9069. Staff aim to respond within 48 hours.

F. Residential Life at Clark Kerr

- Res Life was well represented by Associate Director of Residential Education Zan Tansey, Victor Sanchez, Assistant Director, Clark Kerr Campus, and Eric Lavi & Andrew Hua, Resident Directors, Clark Kerr Campus. Eric provided an overview of the education and trainings that Resident Advisors receive ahead of Move-in, which includes community policies and expectations, including “quiet hours” and other good neighbor tools and topics, that they can then relay to their students the importance of compliance. Eric also shared that during the night of Move-In, Andrew and Eric held a CKC meeting with all first-year students to talk about community expectations and other resources they have access to. In this meeting, Eric and Andrew emphasized strategies to be good neighbors and included the same messaging in their weekly CKC Newsletter to reinforce

understanding the impact of noise on the community.

G. General Reporting Process Reminders

Important numbers include:

Berkeley Police Department – Non Emergency (510) 981-5900

UC Police Department – Non Emergency (510) 642-6760;

UC Police - Emergency line (510) 642-3333

Clark Kerr Campus – Front Desk 510-642-6290

Center for Student Conduct – sa.berkeley.edu/conduct/report

For all city services - 311

General discussion about reporting practices

Tracking properties is crucial in addressing and preventing properties from becoming repeat nuisance offenders. Whether you are making a report to Berkeley or University Police, filing an incident with the Center for Student Conduct, or an email to a campus partner, please make sure you have the correct address (or the best you can do with location) and/or name of the student/s involved.

BPD Reporting Process

When calling BPD with a noise or nuisance complaint, please provide as much detail as possible. One suggestion is to keep your own noise log. In case an officer is unable to address an issue at the time of the nuisance, you will still have it on record to present a stronger case later should the property repeat the nuisance.

Clark Kerr Campus Reporting Process

- During business hours (Mon-Fri 8am-8pm, Sat 9am-3pm) contact the Clark Kerr Campus (CKC) Front Desk for complaints about excessive noise or other good neighbor issues.
 - (510) 642-6290
 - ckcadmin@berkeley.edu
- The Front Desk staff will enlist a student staff or professional staff member to respond.
- Neighbors should leave a detailed message about their concerns and contact information.
- Sunday and after hours, UCPD's Non-Emergency Line will take neighbor calls about noise. (510) 642-6760

- UCPD will enlist the assistance of the professional staff, who will be responsible for communicating with the student(s) or other CKC guests that are involved in the reported activity.

III. Discussion, Community Expectations, Partnerships and Resources

- Several neighbors complimented staff and student leaders on the improvements in the past 5 years — and a deep appreciation of the “Quiet Hour” signs — but noted that the biggest nuisance continues to be students talking loudly as they walk through the neighborhood, especially late at night.
- Several neighbors expressed concern for students’ safety and noted that many are distracted by their phones; Neighbors encouraged an increased effort to educate students about this issue. City and campus partners will explore ways to emphasize the need to walk with peers, utilize Bear Walk, the Clark Kerr shuttle and other safety services, and be aware of their surroundings.
- GLA violations seem to be happening at 2535 Piedmont; Warring/Parker and neighbors connected with Jeff Woods.
- Speeding cars in the Dwight/Hillside area are also a concern of some neighbors.
 - *Of note:* In reviewing a draft copy of the notes, a student leader noted that her fellow students have noticed that teenagers/very young adults regularly hang out at various areas above the campus and into the park, Grizzly Peak, and other hiking areas. She and her fellow students believe they are local teenagers and not Cal students and that more road signs could be helpful to educate them about speed and safety
- UCPD Sergeant Bryan Sato, and COB representatives Bre Slimmick and Jacquelyn McCormick, the Mayor’s Chief of Staff, responded to questions and concerns about resources and staffing in both police departments.
 - UCPD has had resource issues, but recently opened up more sargeant positions and will be hiring, but it will be months before they are online.
 - BPD has recently hired more officers after a large number retired.
- Dori introduced Ryan Adams and described the BFD event registration and fire prevention inspections. [Indoor entertainment events application](#) and registration system
- Kristin Tucker, Berkeley Fire and the director of Every Bear Goes Home is still going strong. Originally funded by the Chancellor’s Community Partnership Fund, the alcohol and drug education program educates students on situational awareness and has predominantly been invited to fraternities and sororities. Learn more: <https://everybeargoeshome.org/about/>
- Representing the Office of ASUC EAVP Varsha Sarveshwar, Local Government Relations Director Somya Jain introduced herself and her Local Government

Relations staff (75% of her total staff not only canvassed ahead of the meeting, but stayed well past the end time of this meeting to learn and engage with neighbors and peers!) and shared the priorities of her staff and EAVP Sarveshwar, emphasizing the importance of good neighbor relations, safety, and finding areas where students and long-time neighbors share priorities.

- Kim Benson, the Executive Director of the [The Berkeley Student Cooperative](#) provided an overview of the Coops and their trainings: the BSC has 20 properties and 25 staff; student leaders, with support from staff, ensure that BSC members are versed in safe party practices, and that all members and guests entering parties receive consent trainings. The BSC also has a rich history of collaborating with the Berkeley community to improve the lives of Berkeley residents. Most recently, BSC leaders, in partnership with the City, received grants from the Chancellor's Community Partnership Fund for two partnerships: Helping Berkeley Seniors in Their Homes, and Cooperative Reuse. The BSC is dedicated to fostering strong relationships with the community and instilling good citizenship values in their members.
- And finally, please do your part to limit the illegal dumping, so much of which ends up in homeless encampments. If you want to help individuals who are experiencing homelessness, only give what is needed, don't give what you don't want.

Other Topics

- The next IFC Quarterly meeting, in partnership with Happy Neighbors, will be on October 2, 7pm, at Clark Kerr.
- Dylan Hoswer, who has been supporting the IFC in meeting the requirements of the recent settlement agreement, has accepted a new job. He will continue to work with the IFC at 25% time until his replacement is found.
- The City has begun to enforce new Cal Football Game Day parking restrictions and fines. More information can be found in these documents [2019 Cal Football Game Day fact sheet](#), the [City of Berkeley's updated game day parking enforcement and fines](#), and the [City's suggested parking options](#);

Contact information

Campus:

Jen Loy, Government & Community Relations: jenloy@berkeley.edu

Karen Hughes, University Health Services: khughes@berkeley.edu

Jeff Woods, Director, Fraternity & Sorority Advising and Leadership Development,
jeff.woods@berkeley.edu

Evan Razor, Assistant Director of New Student Services: razor@berkeley.edu

Heidi Scribner, Executive Director, Housing, Events, & Facilities Services, scribner@berkeley.edu

Natalie Liu, Director, Events & Conferences, nwl@berkeley.edu

Erin Slater-Wu, Conduct Coordinator Center for Student Conduct:
studentconduct@berkeley.edu

Eric Lavi, Resident Director, Clark Kerr Campus: eric.lavi@berkeley.edu

Victor Sanchez, Assistant Director, Clark Kerr Campus: victor.sanchez@berkeley.edu

Zan Tansey, Associate Director Clark Kerr Campus, ztansey@berkeley.edu

Andrew Hua, CKC Resident Director: andrew.hua@berkeley.edu

City:

Bre Slimick, City Manager's Office BSlimick@cityofberkeley.info

Ryan Adams, Inspector BFD, radams@cityofberkeley.info

Dori Tieu Fire Prevention Inspector & Investigator, DTieu@cityofberkeley.info>

Kristin Tucker, BFD, Program Director Every Bear Goes Home, ktucker@ci.berkeley.ca.us

Sean Tinny, Berkeley Police Department, stinney@cityofberkeley.info

Community:

Dylan Howser, NIC VP for Campus Operations: dylan.howser@nicindy.org

Kim Benson: Executive Director Berkeley Student Cooperatives kbenson@bsc.coop

UCPD - <http://ucpd.berkeley.edu/>

Office of Student Conduct - sa.berkeley.edu/code-of-conduct

PartySafe - uhs.berkeley.edu/psafe/

Government & Community Relations - <http://chancellor.berkeley.edu/gcr/local-community>

City issues: call 311

Happy Neighbors

Happy Neighbors seeks to create awareness and optimal neighbor relations through peer education and outreach. Launched in 2009 in the Parker-Piedmont Neighborhood, Happy Neighbors educates students and their neighbors about community expectations, relevant policies and laws, and police and student conduct procedures for possible alcohol, party, and noise-related violations. Happy Neighbors messages are promoted through the use of various media and outreach methods, often in partnership with [PartySafe@Cal](#)

To engage with students, Happy Neighbors staff and student health workers meet with students one-on-one. To engage with neighbors, Happy Neighbors staff attends neighborhood council meetings to provide [resources](#), tips, and [Quiet Zone](#) signs. Also in attendance are UC Berkeley staff from a variety of departments including Government and Community Relations, University Health Services and [PartySafe@Cal](#) the LEAD Center/Greek Life, Center for Student Conduct, and the Berkeley Police Department Southside Safety Patrol.